



PROMOTIONAL PROGRAM TERMS AND CONDITIONS

"FLY VIETJET, STRIKE GOLD"

- 1. Promotional period:** From 00:00:00 on March 3, 2026 to 23:59:59 on May 19, 2026 (GMT+7).
- 2. Applicable routes:** Applicable to all domestic and international routes to and from Vietnam, operated by Vietjet.
- 3. Eligible participants:** All customers who meet the following conditions:
 - Customers who book Vietjet flight tickets and successfully pay across all channels, all ticket classes, on all routes from 00:00:00 on March 3, 2026 to 23:59:59 on May 19, 2026 (GMT+7).
 - Customers must have full civil act capacity.
 - In case a winning passenger is under 18 years old, the right to receive the prize belongs to their accompanying legal guardian.

Not applicable to:

- Vietjet employees;
 - Family members of employees booking tickets under FOC status;
 - Passengers and partners booking tickets under FOC status (complimentary tickets, diplomatic tickets, sponsored tickets);
 - Customers flying on charter flights; Customers paying for flight tickets using credit shell/refund accounts or exchanging SkyPoint points;
 - Passengers who are infants under 2 years old; Refunded/cancelled or Unpaid tickets;
 - Tickets on flights not operated by Vietjet.
- 4. Form of promotion:**
 - Eligible customers will receive a lucky draw code to participate in the Periodic and Final lucky draw programs.
 - The program consists of a total of 06 periodic lucky draws and 01 special final lucky draw.

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5. Prize Structure

Periodic and final lucky draw program

Prize Structure	Prize Details	Prize Value (VND)	Number of Prizes	Total Value (VND)
I. Final Lucky Draw Prize Structure				
Special Prize	1 tael of 999.9 gold bar, PNJ brand	180,500,000	1	180,500,000
First Prize	E-voucher discount of 15,000,000 VND on total order value	15,000,000	1	15,000,000
Second Prize	E-voucher discount of 10,000,000 VND on total order value	10,000,000	2	20,000,000
Third Prize	E-voucher discount of 5,000,000 VND on total order value	5,000,000	3	15,000,000
II. Periodic Lucky Draw Prize Structure				
First Prize	1 mace of 999.9 gold ring, PNJ brand	18,050,000	12	216,600,000
Second Prize	2 taels of 999 silver bar, Phu Quy brand	6,340,000	18	114,120,000
Third Prize	E-voucher discount of 2,000,000 VND on total order value	2,000,000	30	60,000,000

- For "Gold" and "Silver" prizes, winning customers can receive physical items or exchange them for cash with an equivalent value as listed in the Promotion Program rules registered with the Vietnam Trade Promotion Agency - Ministry of Industry and Trade of The Socialist Republic of Vietnam.
- Prizes are non-transferable to others.

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- For E-voucher prizes:
 - *Cannot be exchanged for cash;*
 - *Personalized E-vouchers are used to purchase Vietjet flight tickets on the website www.vietjetair.com and the Vietjet Air mobile application;*
 - *E-voucher validity: until the end of March 31, 2027;*
 - *Applicable flight routes for E-vouchers: the entire domestic & international flight network operated by Vietjet;*
 - *Applicable seat classes & ticket classes for E-vouchers: unlimited;*
 - *E-vouchers are applied as a discount on the total payment value of flight tickets and accompanying Ancillary services, including taxes and fees;*
 - *E-vouchers can be used for multiple payments;*
 - *E-vouchers only apply when paying via Vietjet's immediate payment methods, excluding postpaid payment methods.*

6. Detailed Content of the Promotional Program Rules

6.1 Conditions and Methods of Participating in the Promotion

- a. Periodic lucky draw program:** Applicable to customers who book Vietjet flight tickets and successfully pay across all channels, all ticket classes, on all routes from 00:00:00 on March 3, 2026 to 23:59:59 on May 19, 2026 (GMT+7).
- b. Final lucky draw program:**
 - Applicable to customers who book Vietjet flight tickets and successfully pay across all channels, all ticket classes, on all routes from 00:00:00 on March 3, 2026 to 23:59:59 on May 19, 2026 (GMT+7).
 - Customers who have not won a prize in the periodic lucky draw programs.
- c. Regulations on how to participate in the periodic lucky draw program**
- **Step 1:** The program is implemented by Vietjet in 06 lucky draw periods. Customers who successfully book and pay for tickets during a specific lucky draw period will participate in the corresponding lucky draw, with a chance to win according to that period's prize structure. The specific time of each lucky draw period is specified in the table below:

No.	Time customers successfully book and pay	Periodic Lucky Draw Prize Structure
Period 1	From 00:00:00 on March 3, 2026 to the end of 23:59:59 on March 15, 2026 (GMT+7).	2 First Prizes, 3 Second Prizes, 5 Third Prizes
Period 2	From 00:00:00 on March 16, 2026 to the end of 23:59:59 on March 28, 2026 (GMT+7).	2 First Prizes, 3 Second Prizes, 5 Third Prizes
Period 3	From 00:00:00 on March 29, 2026 to the end of 23:59:59 on April 10, 2026 (GMT+7).	2 First Prizes, 3 Second Prizes, 5 Third Prizes
Period 4	From 00:00:00 on April 11, 2026 to the end of 23:59:59 on April 23, 2026 (GMT+7).	2 First Prizes, 3 Second Prizes, 5 Third Prizes
Period 5	From 00:00:00 on April 24, 2026 to the end of 23:59:59 on May 6, 2026 (GMT+7).	2 First Prizes, 3 Second Prizes, 5 Third Prizes
Period 6	From 00:00:00 on May 7, 2026 to the end of 23:59:59 on May 19, 2026 (GMT+7).	2 First Prizes, 3 Second Prizes, 5 Third Prizes

- **Step 2:** Customers participating in the program will be generated a lucky draw code by Vietjet to participate in the periodic and final lucky draws.
 - Corresponding to each Passenger Name in the Passenger Name Record (PNR) is one lucky draw code.
 - Regardless of a round-trip or one-way journey, the number of PNRs determines the issuance of lucky draw codes for the customer. Example: If a customer buys separate departure and return tickets resulting in 2 different PNRs, the customer will correspondingly have 2 lucky draw codes.
 - If a PNR contains a group of passengers (more than 1 passenger name sharing 1 PNR), each passenger name in the group, in order from top to bottom, will be separated with 1 lucky draw code.
 - There is no limit to the number of lucky draw codes a passenger can have during the program period.



- **Step 3:** Vietjet exports the data of customers' lucky draw codes for each period, then lists them on the website www.vietjetair.com and sends program information to the email address used by the customer when booking.
- **Step 4:** Based on the list of lucky draw codes for each period, Vietjet conducts 06 lucky draw programs and broadcasts them online to determine the lucky customers winning periodic prizes.
- **Step 5:** The lucky draw results are announced during the online livestream, on the website www.vietjetair.com, Vietjet Fanpage, and sent directly to the customer's booking email address.

d. Regulations on how to participate in the final lucky draw program

- **Step 1:** Aggregate the lucky draw codes from all 6 periods (excluding the lucky draw codes that have already won periodic prizes) to enter the list for the final lucky draw, providing a chance to win according to the final lucky draw's prize structure.
- **Step 2:** The lucky draw results are announced during the online livestream, on the website www.vietjetair.com, Vietjet Fanpage, and sent directly to the customer's booking email address.

6.2 Time and Method of Issuing Lucky Draw Codes

(*) Time of issuing lucky draw codes for the periodic lucky draw program: Vietjet announces the list of customers' lucky draw codes for each period according to the following specific schedule:

No.	Time of exporting data, displaying lucky draw code information to customers
Period 1	March 20, 2026: display and send lucky draw codes to customers who successfully purchased tickets from 00:00:00 on March 3, 2026 to the end of 23:59:59 on March 15, 2026 (GMT+7).
Period 2	April 2, 2026: display and send lucky draw codes to customers who successfully purchased tickets from 00:00:00 on March 16, 2026 to the end of 23:59:59 on March 28, 2026 (GMT+7).

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Period 3	April 15, 2026: display and send lucky draw codes to customers who successfully purchased tickets from 00:00:00 on March 29, 2026 to the end of 23:59:59 on April 10, 2026 (GMT+7).
Period 4	April 28, 2026: display and send lucky draw codes to customers who successfully purchased tickets from 00:00:00 on April 11, 2026 to the end of 23:59:59 on April 23, 2026 (GMT+7).
Period 5	May 11, 2026: display and send lucky draw codes to customers who successfully purchased tickets from 00:00:00 on April 24, 2026 to the end of 23:59:59 on May 6, 2026 (GMT+7).
Period 6	May 26, 2026: display and send lucky draw codes to customers who successfully purchased tickets from 00:00:00 on May 7, 2026 to the end of 23:59:59 on May 19, 2026 (GMT+7).

- Vietjet announces the list of lucky draw codes on the website www.vietjetair.com.
- Vietjet sends program participation information from the address noreply@ses.vietjetair.com to the customer's booking email address.

6.3 Regulations on Evidence for Determining Prize Winners: Applicable to lucky draw codes for participating in periodic and final lucky draws

- The issued lucky draw code consists of 08 (eight) digits: units, tens, hundreds, thousands, tens of thousands, hundreds of thousands, millions, and tens of millions, starting from 00000001 to 99999999.
- Total number of evidences determining prize winners: 99,999,999 lucky draw codes.
- Lucky draw codes are arranged in consecutive ascending order based on the list of customers who successfully purchased tickets from 00:00:00 on March 3, 2026 to 23:59:59 on May 19, 2026 (GMT+7).
- The program will stop issuing lucky draw codes once all registered lucky draw codes have been issued.
- Winning customers are those whose lucky draw codes match the winning numbers determined through the periodic and final lucky draw programs organized by Vietjet.
- Each lucky draw code can only win 01 (one) prize.

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6.4 Time, Location, and Method of Determining Prize Winners

a. Estimated time of the lucky draw

- **Periodic lucky draw:** consisting of 6 periodic draws

No.	Time of the lucky draw	Lucky draw code pool
Period 1	March 25, 2026	Drawn from the list of lucky draw codes of customers who successfully purchased tickets from 00:00:00 on March 3, 2026 to the end of 23:59:59 on March 15, 2026 (GMT+7).
Period 2	April 8, 2026	Drawn from the list of lucky draw codes of customers who successfully purchased tickets from 00:00:00 on March 16, 2026 to the end of 23:59:59 on March 28, 2026 (GMT+7).
Period 3	April 24, 2026	Drawn from the list of lucky draw codes of customers who successfully purchased tickets from 00:00:00 on March 29, 2026 to the end of 23:59:59 on April 10, 2026 (GMT+7).
Period 4	May 5, 2026	Drawn from the list of lucky draw codes of customers who successfully purchased tickets from 00:00:00 on April 11, 2026 to the end of 23:59:59 on April 23, 2026 (GMT+7).
Period 5	May 15, 2026	Drawn from the list of lucky draw codes of customers who successfully purchased tickets from 00:00:00 on April 24, 2026 to the end of 23:59:59 on May 6, 2026 (GMT+7).
Period 6	June 6, 2026	Drawn from the list of lucky draw codes of customers who successfully purchased tickets from 00:00:00 on May 7, 2026 to the end of 23:59:59 on May 19, 2026 (GMT+7).

- **Final lucky draw:** consisting of 1 special draw for the program.

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No.	Time of the lucky draw	Lucky draw code pool
Final Period	June 6, 2026	Drawn from the list of lucky draw codes of customers who successfully purchased tickets from 00:00:00 on March 3, 2026 to 23:59:59 on May 19, 2026 (GMT+7). Excluding all lucky draw codes that have won prizes in the periodic lucky draws.

b. Location and method of determining winners

- **Broadcasting the lucky draw event online via livestream** on the Company's fanpage on the Facebook social network (accessible at: <https://www.facebook.com/vietjetvietnam>). The Facebook Fanpage information (Facebook social network account) is "Vietjet".
- **Method of determining lucky draw winners:** A random number generation system operates on the lists of each period, determining one winning lucky draw code at a time. The number of draws corresponds to the number of prizes in the periodic and final lucky draw programs.

6.5 Notification of Winning

Periodic and final lucky draw programs

- The draw is public, and the results are announced immediately after determining each prize on the livestream.
- Vietjet will announce the winning results on the website www.vietjetair.com, Vietjet Fanpage, and contact customers via their booking email from the address noreply@ses.vietjetair.com **within 03 days** from the date of organizing the lucky draw.



6.6 Time, Location, Method, and Procedure for Awarding Prizes

- **For flight ticket E-voucher prizes:**

- Vietjet will send a winning notification email from the address noreply@ses.vietjetair.com to the customer, along with a link requesting information verification, to the email address the customer provided when booking the flight ticket.
- Customers need to perform information verification steps, including: reconfirming flight ticket booking information such as Booking Reference, flight date, and flight itinerary; sending a photo of one of the following documents: Citizen ID Card/Driver's License/Passport; providing a registered personal phone number and personal email address via the link in the email for authentication.
- The deadline for customers to send this information is **within 07 days** from receiving the winning email.
- Method of authenticating the winner: A valid winner is an individual whose name matches the Passenger Name in the Booking Reference and on the identification document (Citizen ID Card/Passport/Driver's License); the flight ticket booking confirmation information provided by the customer must be accurate and match the information associated with the winning lucky draw code.
- The ticket buyer's information or contact information cannot be used as a basis to determine the prize owner.
- After successful authentication, Vietjet will send the personalized flight ticket E-voucher from the address noreply@ses.vietjetair.com to the email address provided by the customer.
- The time to transfer the prize to the customer is **within 15 days** from the date Vietjet receives the customer's successful information, and not exceeding 45 days from the end date of the promotion period.
- Customers use this flight ticket E-voucher to book flights on the website www.vietjetair.com or the Vietjet Air application (regulations on using E-vouchers are detailed in section 6).
- For winning customers who do not respond to verify their information with Vietjet, **after 45 days** from the end date of the promotional program, the customer's right to receive the prize will be canceled.

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- If a winning customer does not accept the prize or if a prize has no winner, that prize will be handled as follows: Vietjet will deduct and remit 50% of the announced value of that prize to the state budget according to the provisions in Clause 4, Article 96 of the Commercial Law.
- **For "Gold" and "Silver" prizes:**
 - Vietjet will send a winning notification email from the address noreply@ses.vietjetair.com to the customer, along with a link requesting information verification, to the email address the customer provided when booking the flight ticket.
 - Customers need to perform information verification steps, including: reconfirming flight ticket booking information such as Booking Reference, flight date, and flight itinerary; sending a photo of their Citizen ID Card/Passport/Driver's License, providing a registered personal phone number, personal email address, and bank account information (if choosing to receive the prize as a cash equivalent) via the link in the email for authentication.
 - The deadline for customers to send this information is **within 07 days** from receiving the winning email (Note: the bank account information must match the name of the winning customer).
 - Method of authenticating the winner: A valid winner is an individual whose name matches the Passenger Name in the Booking Reference and on the identification document (Citizen ID Card/Passport/Driver's License); the flight ticket booking confirmation information provided by the customer must be accurate and match the information associated with the winning lucky draw code.
 - The ticket buyer's information or contact information cannot be used as a basis to determine the prize owner.
 - The time for awarding the prize is **within 15 days** from the date Vietjet receives the customer's successful information, and not exceeding 45 days from the end date of the promotion period.

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- **For Physical Prizes (Gold or Silver):**

Locations: Physical prizes will be awarded at the following locations:
Headquarters: 302/3 Kim Mã, Ngoc Ha Ward, Hanoi. Or Representative Office: 60A Truong Son, Tan Son Hoa Ward, Ho Chi Minh City.

Procedure: Winners must present a valid ID Card (CCCD) or Passport to claim their prize.

Authorized Representatives: If a third party is collecting the prize on behalf of the winner, they must present their own ID Card/Passport along with a legalized Power of Attorney as per the provisions of the law.

- **For Cash Conversions:** Vietjet will transfer the prize value to the bank account provided by the customer. The account holder's name must match the name of the winning passenger.
- For winning customers who do not respond to confirm their information with Vietjet **after 45 days** from the end date of the promotional program, the customer's right to receive the prize will be canceled.
- If a winning customer does not accept the prize or if a prize has no winner, that prize will be handled as follows: Vietjet will deduct and remit 50% of the announced value of that prize to the state budget according to the provisions in Clause 4, Article 96 of the Commercial Law.

7. Responsibility for Announcing Information

- Vietjet will publicly announce the detailed content of the promotional program rules on the website: vietjetair.com and the official Vietjet Fanpage.

8. Other Regulations

- By participating in this promotional program (through the act of successfully booking and paying for a ticket), customers, including those performing transactions outside the territory of Vietnam, are understood to have voluntarily agreed and accepted that this promotional program is governed by the laws of the Socialist Republic of Vietnam as stipulated in Clause 2, Article 1 of the Commercial Law.

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- Any disputes arising from or related to the promotional program will be resolved according to the provisions of Vietnamese law at a competent authority as prescribed by law.
- Passengers must cooperate in providing information to Vietjet to complete procedures related to receiving the prize.
- Vietjet is not responsible for issues arising due to participants voluntarily changing the information registered for the program or the loss of prizes due to inaccurate information provided.
- Customers receiving prizes are responsible for paying all taxes, fees, and charges related to the prize, including personal income tax (if any) according to current legal regulations. Vietjet will deduct this tax, fee, and charge (if any) from the prize value received by the Customer and remit it to the competent authority on behalf of the Customer in accordance with the laws of Vietnam.
- For winning customers living outside the territory of Vietnam, they are responsible for declaring and paying taxes corresponding to the prize value regulations in their host country.
- Winning customers are entirely responsible for all incurred costs related to receiving the prize (accommodation, transportation, meals, etc.).
- Winning passengers are responsible for providing truthful and legal information and authentication documents as requested by the program. In case a Passenger intentionally provides false information, uses fake documents, or commits fraudulent acts to receive a prize, Vietjet reserves the right to refuse to award the prize and handle it according to the provisions of the law.
- Vietjet is responsible for resolving direct disputes arising between Vietjet and Customers regarding the organization and awarding of the promotional program in accordance with the announced rules.
- Vietjet has the right to use the information and images of winning Passengers for advertising purposes without paying any additional costs, subject to the winning customer's consent.
- Vietjet is responsible for implementing record-keeping in accordance with regulations.
- For prizes with no winners, Vietjet is responsible for deducting and remitting 50% of the announced prize value to the state budget in accordance with Clause 4, Article 96 of the Commercial Law.



- In the event of force majeure or technical incidents beyond Vietjet's control that affect the organization of the lucky draw, Vietjet will coordinate with the competent state management agency to handle the situation according to legal provisions and ensure the legitimate rights and interests of Customers.

9. Contact Information for Inquiries

For any inquiries, customers please contact:

- Vietjet Aviation Joint Stock Company (Vietjet), address 302/3 Kim Ma, Ngoc Ha Ward, Hanoi City
- Representative Office: 8th Floor, VietJet Plaza Building, 60A Truong Son, Tan Son Hoa Ward, Ho Chi Minh City
- Hotline: (+84)19001886
- Email: 19001886@vietjetair.com

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